

RESPONSIBLE CONDUCT OF GAMING POLICY & PROCEDURE

Hornsby RSL Club is committed to provide professional and excellent facilities and services to its members. As a responsible corporate citizen in the community Hornsby RSL Club will ensure its gaming facilities will be operated in accordance with the responsible service of gaming guidelines set by ClubsNSW in conjunction with the Department of Liquor & Gaming. The following policies have been adopted to minimize any possible harm to any individual and/or the community as a result of problem gambling.

- This Club will conduct its gaming operations in a professional and responsible manner in accordance with government and industry codes of practice.
- This Club will provide training to management and staff regarding the Responsible Conduct of Gaming.
- This Club prohibits any form of credit or cash advances being available to members or guests for gaming purposes.
- Cash withdrawal facilities will not be available in the gaming areas within the Club
- Cheque cashing facilities will be provided to members only (maximum daily limit of \$400.00 per member). Third party cheques will not be accepted.
- The Club will advertise and make available information on counselling services available for gaming related problems.
- If requested the Club will provide the services of its Welfare Officer. This service will be kept confidential.
- The Club will continue supporting the local community as part of our commitment to the provision of responsible gaming.
- The following messages appear regularly on all poker machine Prime Impact screens: *“Pre-commitment is available now” / “Player Activity Statement on request” / and the G-Line message: “Think! About your choice, call Gambling Help 1800 858 858”.*
- The Club offers Spend Assist (voluntary pre-commitment) facility to patrons who wish to monitor or control their gaming losses.
- The Club will implement policies to encourage responsible practices in advertising and promotions related to gambling and ensure compliance with relevant legislation.

Whilst acknowledging the Clubs responsibility to members and the Hornsby community, the Club will respect an individual’s right to privacy and prerogative to gamble at any time. The Club is a member of ClubSafe and ensures its gaming facilities are operated in accordance with responsible service of gaming guidelines.

BREACH OF POLICY

The Club has an obligation to consistently apply and enforce this policy. Likewise, staff must comply with this policy. Any employee that breaches this policy shall be subject to counselling and/or disciplinary action which *may* include termination of employment.



.....
Harry Anderson – President
July 2018



.....
Mario Machado – Chief Executive Officer.